

Public Service Commission of South Carolina
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* Required Fields

Date: * August 24, 2012

Letter of Protest
in Docket 2012 - 177 - WS

Protestant Information:

Name *

Mary Eisela + Tommy Eisela

Mailing Address * 3028 Point Clear Drive

City, State Zip *

Tega Cay

SC

29708

Phone *

803-396-5449

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eiselem@comporium.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Tega Cay Water Service, Inc. Also lift station #3 is located on the edge of my property.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Lift station #3 has been a major concern and problem with sewage spills flowing into the lake, since my husband and I moved to this residence in September of 2009. There has been a constant barrage of huge equipment, big truck and workers parading up & down my yard & the common driveway all hours of the day and night. We have constantly been asked to move our vehicles so they can back the sewer truck into our parking space to drain the sewer before it overflows into the lake. Why, because this is all old equipment that has not been updated. It is original piping to and from our lift station. These sort of problems have been going on for years before we moved here. The problem was never addressed. There has been no updating, just repairing what is already here. Now this summer they decided to put in submersible pumps at the lift station. This project was to be finish 6/30/12. We cancelled summer parties because it still wasn't finished. This company just asked for a rate increase in 2010 for updates and maintenance. I didn't see either of those things. Now it's 2012, and they occupied my yard all summer and now they want another rate increase, a huge increase! Why, because they finally did something they should have done years ago! This isn't right. They had to come back 8/24/12 again with the sewer trucks until 10:30pm. I wonder if it will ever be right? So, a rate increase for what? *Constant water main breaks - "boil water alerts"*

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

No